



****Listed Price**

****Quoted Price**

Quoted prices valid for 30 days and must be provided via email only

Hydro-Dip Terms of Service for Non Volume Work Hydro-Dip specializes in applying a decorative print or pattern of automotive quality appearance to 3-dimensional substrates in order to enhance and create value. Client's substrates will be handled by highly skilled, trained and certified technicians.

BILLING: Do to the custom nature of our industry; there are standard items that allow for guaranteed up front pricing. However, all non-standard items and non volume work is billed at \$60 per hour plus material cost.

ESTIMATES: Customers will receive an email estimate for the approximate amount of time and material required to complete a job. If email is unavailable we provide that information by telephone. This number is an estimate and is subject to change based on a number of special needs that may arise during processing. Hydro-Dip will communicate with customers closely during this process.

FIREARM AND ARCHERY DISASSEMBLY: All firearms including archery equipment must be disassembled prior to arrival at the Hydro-Dip facility, unless other arrangements have been made. If requested, we have an assembly/disassembly service available. AR style rifles \$100, pistols \$75, shotguns and most standard rifles \$50 This service is not available for archery equipment.

ACCEPTABLE METHODS OF PAYMENT: Hydro-Dip will collect payment for any service rendered before product is return shipped to customer. Credit card by phone, check, or money orders, are accepted methods of payment. Customer is responsible for all shipping costs to and from Hydro-Dip's facility.

WARRANTY: Hydro-Dip will warranty product for 1 year for any failure that is determined to be Hydro-Dip's responsibility. Negligence and improper care are not considered warranty circumstances. We will include information relating to warranty and product care with your return shipment.

PROCESSING TIME: Standard processing time for completion of jobs is 4 weeks. The nature of custom work at times requires less or more than 4 weeks to complete projects. (Expedite service is available—see below) Please refrain from inquiries relating to product status before this time period. We contact customers the day their project is complete to collect credit card payment before return shipping product. If pre-payment has been made, we will inform customers of completion when their product ships.

EXPEDITE SERVICE: It is very rare that product can be turned in less than 1 week due to cure times relating to paint and our process. Requests for product short of our standard 4 weeks are subject to fees that will be determined on a per case basis.